

3rd Newsletter



Vocationally Orientated Culture and Language in Need

The Vocal In Need Project aims to bridge the linguistic and cultural gap of security and agency staff by providing an online training and an app for smartphones to better interact with migrants and refugees as well as to increase the intercultural and linguistic skills of these workers in the following contexts:



Website <u>https://vocal.erasmus.site</u>

TRANSNATIONAL PILOT TESTING OF ONLINE TRAINING MODULES AND APP

In the last months the VOCAL IN NEED project partnership has launched the pilot testing of the online training modules and Mobile Assistant app for smartphones.

The 5 training modules, addressed to security staff and staff of agencies working in the field of job integration of migrants, cover the following topics: On the road – Reporting an incident – At the shelter – In the integration Course, as well as an Intercultural Competences module.

Modules 1- 4 have the same structure and contain key words and phrases, three dialogues that reflect typical situations that may occur at the work of security and agency staff, quizzes, a final test and country-specific information in the topic of the module.

At the same time, the Mobile Assistant is a useful resource for security and agency staff to overcome language barriers, as it contains useful words and key phrases recorded in different foreign languages.

Both the Vocal In Need online training modules and app are available in the following languages:

• Arabic • Bulgarian • English • German • Italian • Lithuanian • Russian • Turkish

According to the transnational piloting report, 116 pilot users have tested the online modules and app all over Europe so far. Further testing results will be summarised at the beginning of September. The materials were received favourably by the target groups. Apart from smaller and easily amendable errors and bugs some crucial areas for improvements have been identified, such as, for example, the need for clearer instructions for the language selection or to visualize the solutions of final quizzes and tests.

Next Steps of the Project

The project is now entering its last phase, which will be dedicated to the improvement and finalisation of the online training modules and Mobile Assistant App, according to the piloting report's findings.

The final version will be presented at the VOCAL IN NEED final conference in Dresden, at the Dorint Hotel, on the 13th September 2019. If you are interested in receiving more information or in participating in the Final Conference, please contact your local project partner.

The Vocal In Need project partnership is composed by 9 institutions from 8 countries:



Institute of Technology Tralee from Ireland (Project Coordinator)

Hochschule der Sächsischen Polizei (FH), the university of applied police science from Germany

assist GmbH, a training provider from Germany

Danmar Computers LLC, a private company from Poland

Formazione Co&So Network (FCN), Consortium of social cooperatives from Italy



Mykolas Romeris University from Lithuania

University of Plovdiv "Paisii Hilendarski" from Bulgaria Esenler Meslekive Teknik Anadolu Lisesi, a VET school from Turkey

die Berater, a private training institute and consultancy from Austria

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