

2nd Newsletter

Vocationally Orientated Culture and Language in Need

The Vocal In Need Project aims to bridge the linguistic and cultural gap of security and agency staff by providing an online training and an app for smartphones to better interact with migrants and refugees as well as to increase the intercultural and linguistic skills of these workers in the following contexts:



Website <https://vocal.erasmus.site>

Meetings

2nd Project Meeting (7-8 May 2018, Poland)

The main aim of the meeting was to present the results of the Needs analysis survey developed in the framework of IO1, as well as to share the draft training module prototypes developed by responsible partners, and agree on a plan on how to localise them to the country-specific contexts.

3rd Project Meeting (3-4 December 2018, Italy)

During this meeting the partnership agreed on the final format of training module prototypes, and on the last steps to finalise their translation and localisation to the partners' country-specific contexts. The structure and layout of the online training modules and the Mobile Assistant app were discussed together with a time-schedule to test the materials developed.

"Given the size of the partnership I think that the meeting went amazingly well. It is not always easy to discuss different ideas with such a large group, but we are a very good partnership and therefore we managed it very well" @

Training Module Prototypes & Localisation

The Vocal in Need training module prototypes have been completed! The partnership developed 5 training modules, based on the results of the Output 1-Need Analysis report, in the following topics: On the road – Reporting an incident – At the shelter – In the Integration Course, as well as an Intercultural Competences module. Each module has the same structure (except the last one) and contains key words and phrases, three dialogues that reflect typical situations that may occur at the work of security and agency staff, quizzes, final test and country-specific information in the topic of the module. Project partners are currently working on the translation and localisation of such modules. This means that modules will contain some notes and a whole chapter of country-specific information to better explain the specificities of the situations proposed in the different partner countries to users.

Next Steps of the Project

By May 2019 the online training modules, together with the Mobile Assistant app for smartphones will be ready to use!

The Mobile Assistant will be a useful resource for security and agency staff to overcome language barriers, as it will contain useful words and key phrases recorded in different languages. The partnership will start a 2-months pilot testing phase in May to try out the online tools developed and to further improve them. The VOCAL IN NEED training modules will be available in the following languages:

• Arabic • Bulgarian • English • German • Italian • Lithuanian • Russian • Turkish

If you are interested in completing our pilot survey and making your voice heard, please contact your local project partner.

The Vocal In Need project partnership is composed by 9 institutions from 8 countries:



Institute of Technology Tralee from Ireland (Project Coordinator)

Hochschule der Sächsischen Polizei (FH), the university of applied police science from Germany
assist GmbH, a training provider from Germany

Danmar Computers LLC, a private company from Poland

Formazione Co&So Network (FCN), Consortium of social cooperatives from Italy



Mykolas Romeris University from Lithuania



University of Plovdiv "Paisii Hilendarski" from Bulgaria



Eserler Meslekive Teknik Anadolu Lisesi, a VET school from Turkey



die Berater, a private training institute and consultancy from Austria

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