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1st Issue

Building Intercultural Competencies for Ambulance Services—Newsletter

WHY BICAS?

The ongoing European integration and growing numbers of immigrants and refugees in the EU have made the need for intercultural competencies in professions dealing directly with people inevitable. So far this issue has not sufficiently been part of vocational and further training. Especially in the field of pre-clinical emergency and health services this is a major current problem.

Paramedics are confronted with situations where intercultural know-how is vital. Emergency care services are overstrained due to lack of intercultural aspects in training which prepare them for situations where such knowledge is necessary. This leads to inadequate communication with patients as well as massive complications due to religious and or cultural differences, psychosocial challenges and high stress levels resulting in avoidable complications in emergency situations.

The aims and objectives of the BICAS project are

- * Increased intercultural competencies of paramedics through a blended learning approach adopted for further and initial vocational training applying ECVET criteria.
- * A Quick Reference in Action mobile application supporting paramedics in their daily work by providing easy accessible and important cultural background information.
- * Facilitation of the work of paramedics through lower stress levels, thanks to better intercultural understanding and ability to act accordingly.
- * Increased stakeholder (health authorities, ambulance services, training providers) and beneficiary (migrants) awareness of the topic and role of emergency services.



Erasmus+

BICAS
www.bicas-online.eu

BICAS FACTS

Erasmus+ project no.:

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Funding period:

09/16 – 08/19

Partner:

Johanniter-Akademie
Bildungsinstitut Mitteldeutschland
(Germany, applicant)

Johanniter Österreich Ausbildung
und Forschung gGmbH (Austria)

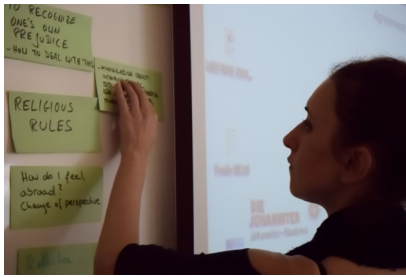
Wisamar Bildungsgesellschaft ge-
meinnützige GmbH (Germany)

Danmar Computers LLC (Poland)

Fundacion Andalucia Acoge (Spain)

Euro Project Lab S.r.l.s. (Italy)

How BICAS?



Intercultural Training Course in Granada

The first step within the BICAS project was an intercultural training for the project partners in December 2016 provided by Andalucía Acoge. The aim was to give everyone the same idea of what intercultural competencies are.

The project consortium met in Granada on the premises of the Andalusian School of Public Health (EASP). Apart from the great view over the region during our lunch breaks, the location was perfect from a professional point of view as well, since the experts on various topics related to migration and how to deal with its challenges were all situated at the school.

We had five intense training days which helped us a lot shaping the curriculum for the blended learning course. The intercultural

training course not only provided useful information and knowledge but also an opportunity for personal exchange. This week of common growth established a real partnership and set the mood for the upcoming tasks.

Training Course Concept and Mobile APP

After collecting first ideas for the BICAS training course concept in Granada, the beginning of 2017 was used to draft a first training course concept and discuss its feasibility within our partnership.

After finalising the course concept at our next meeting in May in Vienna, the next big task will be the translation of the course concept into an e-learning course by Wisamar.

Simultaneously, Danmar Computers will start working on the mobile app.

Intercultural competencies are a key competence in a globalized world .



Prof. Daniel Lopez-Acuna introducing us to the SH-CAPAC project

Upcoming dates:

Partner meeting in Vienna
08.-09.05.2017

How to take part in / benefit from BICAS?

We wish that the products we are developing during the project lifetime are used as widespread as possible. Therefore, we encourage the active participation in the development and piloting of the training course and mobile app by anyone who finds it helpful for their work.

If you are interested in further information about BICAS or if you are interested in adopting the training course and/or mobile app, please subscribe to our newsletter, visit our website at

www.bicas-online.eu

and contact one of our partner organisations.

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